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SUBCONT SURVEYOR

Port & Yard seamless integration for OOCL Lines

PAN INDIA

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OVERVIEW

Subcont Surveyor is an ISO 9001:2015 certified company offering reliable marine consultancy & allied services. We specialize in liner surveys, import/export vessel documentation, on-hire & off-hire surveys & detailed reporting.

Working closely with major Shipping Lines across India, delivering our services at key Gateway Ports & ICDs. Focus on accuracy, professionalism & timely support, streamlining vessel operations & ensure smooth cargo movements every step of the way.

BACKGROUND
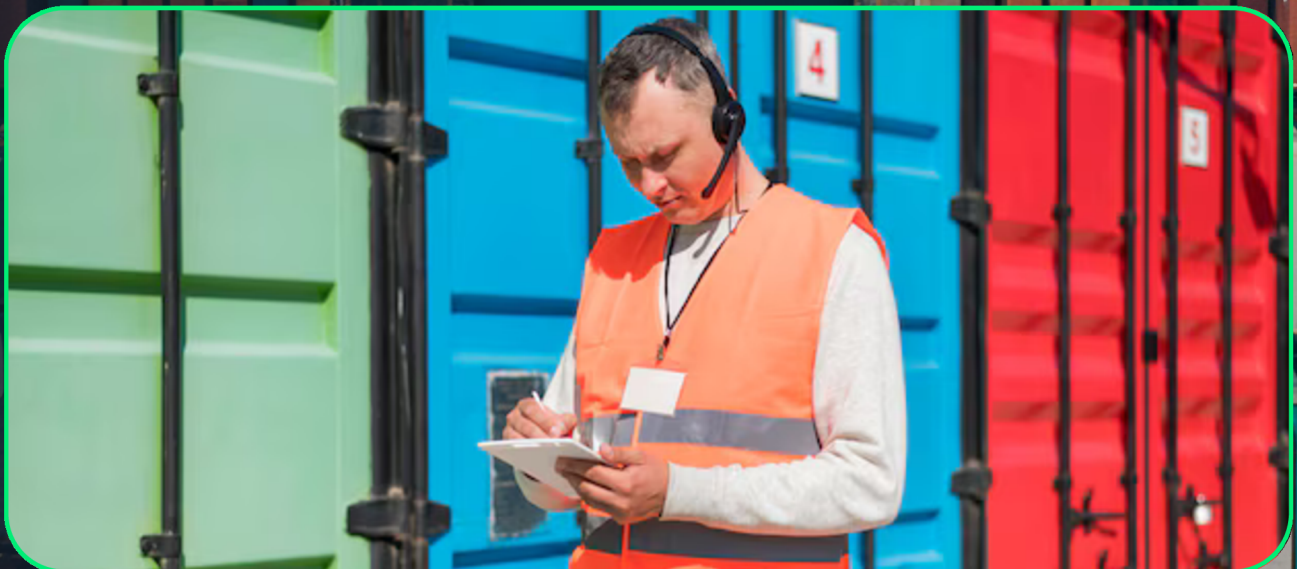
Client: Subcont Surveyor Pvt. Ltd.

Industry: Container Survey & Service Operations

Locations: Kolkata, West Bengal. Over 10 locations across India

Business of: Marine consultants & allied services

Key Business : Port In/Out Movement
Functions   Import & Export Container Handling
                 Port COARRI Operations & CODECO Processing

OOCL

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PROBLEM STATEMENT

Efficient tracking and monitoring of port movements.

Simplifying the process of surveying and creating container job assignments for imports & exports.

Automating the generation and transmission of COARRI & CODECO EDI files to shipping lines in real time.

The absence of a platform-independent, cloud-based solution in the market.

Maintaining records of user activities and generating reports.

Addressing the complexity of COARRI/CODECO EDI formats, which posed challenges for users in file generation.

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SOLUTIONS WE PROVIDE

1. Unified Access:
A single login portal allowing all users to manage activities seamlessly.

2. Simplified Data Upload:
One-click import/export container data submission.

3. Real-Time EDI File Generation:
Automated COARRI file creation, fully aligned with OOCL format.

4. CODECO File Processing:
Instant generation of CODECO EDI files as per OOCL standards.

5. Instant Email Notifications:
Automated dispatch of EDI files to shipping lines in real time.

6. Comprehensive Reports:
Easy downloads of reports in Excel format for enhanced data tracking.

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OUR APPROACH TOWARDS THE PROBLEM

1. Conducted detailed discussions with operations & port teams to analyse challenges & define requirements.

2. Developed a customized software solution tailored to business needs.

3. Performed end-to-end testing based on user requirements and predefined test cases.

4. Secured confirmation from the OOCL shipping line for COARRI and CODECO EDI files.

5. Organized user training workshops to ensure smooth adoption of the system.

6. Launched the solution with **24/7** support for continued assistance.

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RESULT & OUTCOMES

1. Centralized Solution:
A single-window platform for managing all critical port operations.

2. Reduced Human Intervention:
Automation minimized manual work & errors.

3. Real-Time File Processing:
Instant COARRI EDI file creation & email dispatch to shipping lines.

4. Effortless Data Management:
One-click upload of import/export container details using Excel.

5. Enhanced Tracking:
Comprehensive history records for each container's movement & corresponding EDI files.

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RESULT & OUTCOMES

6. Detailed Summaries:
CODECO & COARRI file analytics for efficient reporting.

7. Seamless Email Delivery:
Automated CODECO EDI file transmission with attachments.

8. Admin Control:
All access rights secured under a single administrator account.

9. Reliable Backup:
EDI files resend functionality to mitigate delays or unsuccessful transmissions.

10. Integrated Workflow:
Both import & export activities managed under a single login interface with dedicated tabs.

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CONCLUSION

Subcont Surveyor Pvt. Ltd. has successfully modernized its port & container operations by adopting a streamlined, tech-enabled approach. Through digital transformation, the company has improved efficiency, reduced manual effort & enhanced service accuracy across its network. With scalable systems now in place, Subcont Surveyor is well-equipped to support its growing footprint & continue delivering reliable marine consultancy and container handling services across India.
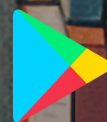
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